



## CUSTOMER SUCCESS STORY

# LoadSpring: Streamlining Doosan's Digital Transformation



Doosan is a multinational conglomerate founded in Korea in 1896. It was the first modern store in the country; since then, it has grown exponentially and branched into manufacturing, consumer goods, construction, infrastructure, and more. Managing such a complex organization can be made even more difficult without the right project controls and cloud support, which is what brought Doosan to LoadSpring. In-house IT was inundated with support cases for project software, which stifled innovation at the project level.

## CHALLENGES AND SOLUTIONS

**The Whole Package:** Doosan's top priority was migrating their project control applications, Oracle Primavera P6 EPPM and EcoSys, to the cloud. This migration was the first step in Doosan Europe's Digital Transformation initiative. Doosan shopped various options, including a hybrid cloud solution combined with Infrastructure as a Service. When comparing critical success factors for hosted applications and related services, LoadSpring Cloud Platform pulled well ahead of the cloud giants.

Doosan's criteria were based on the following

CSF	LoadSpring	Vendor Cloud	Infrastructure as Service (IaaS)
Support – IT and Business Knowledge around the applications	250+ Project Controls and Engineering apps supported	Support for a single application only	No application support
Integration between applications	Multiple Integration solutions with support	Limited Integration	No integration support
Price Point for Services	Lowest TCO Model	TCO High	Medium
Performance – Speed and availability of services	61% faster than AWS	Satisfactory	Satisfactory
Security + DR	Extensive DR Options for application and data	DR Options limited	Infrastructure Only

Centralized hosting, 24/7 support, blazing-fast performance, application data integrated into Oracle E-Business Suite, air-tight security, and disaster recovery all in one place made Doosan's choice an easy one.

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### CHALLENGES AND SOLUTIONS (continued)

**Superior Software Support:** One of the most significant pain points for Doosan’s project groups was maintaining the project software. LoadSpring offloaded the burden of backups, updates, patches, new installations, license management, and other day-to-day activities. This move freed up Doosan’s IT and Project Management groups up to focus on innovating for their company.

Doosan also had difficulty getting meaningful and timely technical support for their project software; LoadSpring’s expertise in hosted applications turned a painful process into a smooth one, which further freed Doosan’s IT and Project Management groups to stay on task. These hard-hitting capabilities, fully integrated and optimized to work with existing software, paired with responsive support, are why they went with LoadSpring.



*“LoadSpring’s convenience, quick implementation, support, and pricing all create value for Doosan. We’re incredibly pleased with the return on investment we’re getting by partnering with LoadSpring.”*

Giovanni D’Alessio,  
CEO Doosan Information and Communications EU Ltd.

### LOADSPRING HOSTED APPLICATIONS

Oracle Primavera P6 EPPM  
EcoSys

### RELATED CUSTOMERS



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