# **Trimble Prolog's end-of-life cycle** Frequently asked questions (FAQs) & answers

#### 1. Why is this happening?

The reality of the situation, as it stands, is that Prolog customers are acting now because September 30<sup>th</sup> 2023 is the sunset date.

After internal discussions, each Prolog customer must determine specific project needs to see if LoadSpring could fit your project team and administrative needs moving forward. To avoid undue complications, Prolog customers should act by late June 2023.

### 2. Now, what happens to my projects?

Although all Prolog support and maintenance ends September 30<sup>th</sup>, 2023, you can ensure no data is lost by archiving or onboarding your data to a different cloud platform and hosting service.

If choosing not to transition to Trimble ProjectSight, Prolog customers assume all responsibility for software maintenance. However, if your team opts to transition from Prolog Sky to a cloud hosting service like LoadSpring Cloud Platform, you will have full use of Prolog in LoadSpring's secure environment.

### 3. What's going to happen to my Prolog license?

As a reminder, Trimble is sunsetting Prolog, effective September 30<sup>th</sup>, 2023.

If you would prefer to continue using Prolog via LoadSpring Cloud Platform, Trimble will provide a no-cost, perpetual license to Prolog software for you to use.

### 4. Do I need an experienced Prolog-hosting cloud platform company?

Because Trimble is sunsetting Prolog as of September 30<sup>th</sup>, whatever you choose to do with your project data, come October, you'll need the expertise and customer support of a team well-versed in hosting Prolog.

This means you should start planning for on-boarding and transitioning your team now – not later. LoadSpring has over two decades of experience hosting applications like Prolog and transitioning project-intensive companies like **Hawaiian Dredging Construction Company** to the cloud. We can help your team with the data on-boarding process, ensuring continued access to your data, regardless of where it is housed.

<u>LoadSpring</u> offers infinite business solutions via one simple cloud-based platform. We can offer continued access to your Prolog project data, along with the integration of other applications you choose to utilize. To learn more about how to extend end-of-life services for your Prolog project data, <u>contact us</u> today.

## **Connect With Us**

Call +1 877 562 3777 US | +44 800 088 5889 UK or visit www.loadspring.com

1 FAQs | Trimble Prolog's End-of-Life Cycle Copyright © 2023. LoadSpring<sup>™</sup>

